



WARRANTY OVERVIEW

Subject to the limitations and exclusions on reverse side, Window World (“Company”) warrants to the original purchaser/property owner (“Owner”) and, if any, Owner’s immediate transferee, excluding all other subsequent transferees, that any window or vinyl sliding patio door (“Warranted Product(s)”) installed by the Company is free from defects in material and workmanship for as long as the Owner or Owner’s immediate transferee resides in the home in which the Warranted Product(s) are installed. See printed Window World manufacturers’ product warranties for complete details.

Vinyl Parts Warranty – Under normal use, the vinyl components of the Warranted Product(s) will not blister, peel, rot or corrode.

Mechanical Parts Warranty – All mechanical parts (locks, vent stops, balances) are warranted to be free from manufactured defects in material and workmanship. Replacements for any defective mechanical parts will be supplied at no charge.

Insulated Glass Unit Warranty – The sealed insulated glass unit is warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the dead air space of the unit for the life of the Warranted Product(s). If the glass unit fails, the Company will provide the Owner with a replacement insulated glass unit or sash at no charge.

Glass Breakage Warranty – The Company will provide the Owner with a replacement insulated glass unit or sash in the event of accidental glass breakage, excluding the 2000 series window.

Labor Warranty – All labor necessary to correct any item covered by this warranty will be provided by the company at no charge, with the exception of the 2000 series window that will only be covered up until 5 years. This is an extension of the Window World Inc. Warranty and provided by Window World of Fredericksburg, Inc.

Transferable Warranty – This warranty may be transferred to the Owner’s immediate transferee provided the Company is notified of transfer within thirty (30) days of the property’s transfer date. The written correspondence must be mailed to the address below and must include a transfer fee of \$250, the original Owner’s name and address of product installation; transferee’s name, address, telephone number and the Window World location responsible for the installation. Labor warranty does not transfer.

Commercial Warranty – 10 year warranty for mainframe, sash, IG unit & components.

10908 Courthouse Road, Suite 100 • Fredericksburg, VA 22408
(540) 834-4244 • WindowWorldFredericksburg.com



General Limitations and Exclusions:

1. Warranty covers non-impact products installed in owner-occupied single-family residences.
2. Damage from Acts of God (hurricanes, tornadoes, flood, etc.), Acts of War, riots, vandalism, fire, and stress resulting from localized heat or modifications is not covered by this warranty.
3. Color variance may occur between replacement parts and weathered original material.
4. Labor warranty does not transfer to Owner's immediate transferee.
5. This warranty is exclusively for the window(s) and patio door(s) installed by the Company. Any additional products, such as entry doors and storm doors, installed by the Company in conjunction with the window and/or patio door contract will carry the warranty provided by their manufacturer(s).
6. Glass Breakage Warranty excludes 2000 series, garden, special shape and tempered windows, as well as beveled-leaded, grooved and laminated glass.
7. Caulking – To seal window frame or trim package against water and/or air filtration, caulking may be necessary on some installations. Caulking maintenance is the responsibility of the homeowner. It is not considered part of the product and is not covered under the warranty.
8. Condensation – On windows and patio doors, condensation may occur as the natural result of humidity within a home or changes in interior/exterior temperature. It does not indicate a product defect. The warranty covers neither condensation, not frost, nor freezing from condensation on the windows or patio doors.
9. Modified Coverages – Laminated and painted frames: 10 years for peeling, blistering, or excessive ultraviolet discoloration. Blinds between the glass and integral shades: 10 years for obstruction of vision or significant impairment in usage. Simulated divided light: 10 years for Nonconformity.
10. Routine Maintenance – Including caulking, is the purchaser's responsibility, and not covered under the Window World Repair Labor Guarantee.

Window World manufacturers' product warranties give specific legal rights, and you may also have other rights which vary from state to state. Warranty coverage begins with project completion and final payment.